

FREQUENTLY ASKED QUESTIONS - FONI Promotions

What does FONI Promotions do?

FONI Promotions provides custom promotional products and branded merchandise for businesses, schools, churches, and organizations. We guide you through product selection, branding, and delivery to ensure your promotional items represent your brand with excellence.

Do I need to know exactly what products I want before requesting a quote?

Not at all. Many of our clients start with an idea, event, or goal. Our team specializes in recommending the right products based on your audience, budget, and timeline.

How fast will I receive my custom quote?

You'll typically receive personalized pricing and product ideas within 24-48 hours after submitting your request. For urgent projects, let us know your deadline and we'll do our best to prioritize.

Is there a minimum order quantity?

Most promotional products have minimum order quantities, which vary by item. We'll clearly explain any minimums and help you choose options that fit your needs.

What types of organizations do you work with?

We work with a wide range of clients including:

Small and large businesses

Schools and universities

Churches and faith-based organizations

Nonprofits and community groups

Event planners and corporate teams

Can you help with logo setup and design?

Yes. We assist with logo placement, branding recommendations, and artwork setup to ensure your logo looks professional on every product.

What if I don't have a logo yet?

No problem. We can still help you select products and discuss branding options. If needed, we can also connect you with logo or design support before production begins.

How long does production and delivery take?

Production times vary depending on the product and customization method. Most orders are completed within 7–14 business days after artwork approval. Rush options may be available.

Can I see a sample before placing a large order?

In many cases, yes. Sample availability depends on the product. We'll let you know what sample options are available and any associated costs.

Do you offer rush orders?

Yes, rush production and expedited shipping may be available for select items. Please mention your deadline when submitting your request so we can explore the best options.

How does pricing work?

We provide clear, upfront pricing so you know exactly what to expect.

Pricing is based on the product selected, order quantity, customization method, and delivery timeline. Most custom products include a one-time setup fee. If your project requires sourcing from multiple vendors, setup fees may apply per product, and additional fees may apply for reorders. Shipping costs are calculated separately and are not included in initial quotes.

Is there an obligation to place an order after requesting a quote?

No. Requesting a quote is completely no-obligation. Our goal is to provide helpful recommendations so you can make an informed decision.

How do I get started?

Simply click Get a Custom Quote — Fast! complete the short form, and a FONI Promotions specialist will follow up within 24-48 hours.

Do you still have questions? Let's talk about your project. 470-377-2209